

“Fully-Loaded” Post-Implementation Audits

**Add Value for Management
Decisions by Making the Most of
Systems Investments**

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Seminar Agenda:

1. Overview
2. SDLC
3. Roles & Responsibilities
4. Methodology & Metrics
5. Organizational Factors
6. Q&A

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Why Post-Implementation Audits?

Obvious

- Verify implementation of appropriate control structure
- Provide documentation for compliance purposes
- Reconcile actual spending vs. budget

Not so obvious

- Greatly increase the odds of implementation success
- Act as a catalyst for process improvement
- Aid in the realization of system benefits

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Objectives for Post-Implementation Audits

- 1. Verification** - Verify that the project implementation plan was completed in its entirety and that all required controls, documentation, remediation, training, etc. were in place.
- 2. SDLC Improvement** - Provide a qualitative review of the company's system development life cycle (SDLC) and implementation methodology with a focus on potential improvements.
- 3. Cost / Benefit Post-Analysis** - Provide a complete reconciliation of all of the expected costs AND benefits associated with a system implementation relative to the actual amounts realized.
- 4. Establish Benchmark** - Establish a basis to allow for meaningful evaluation of future investments in information technology.

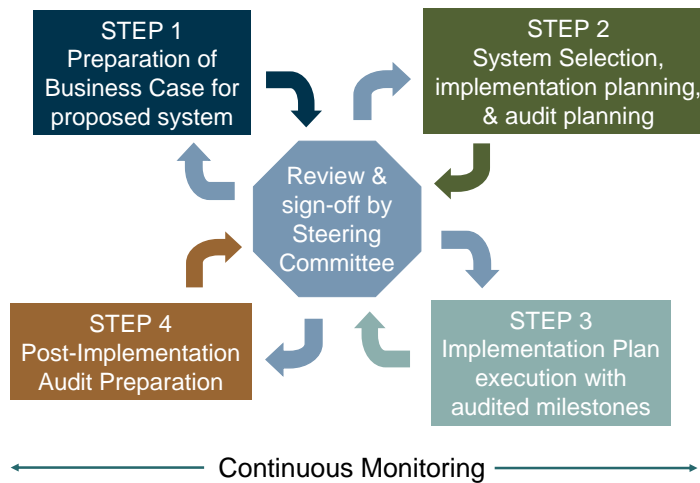
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Critical Requirements for Success

1. Process framework
2. Defined roles and responsibilities
3. Cross-functional user participation
4. Methodology with quantifiable metrics
5. Top-down Management support
6. Organizational discipline!!!

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System Development Process



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